

◆ MTR PRESSBOOK ◆



3435 ASTROZON CT., COLORADO SPRINGS, CO 80910
FROM I-25, TAKE THE SOUTH ACADEMY EXIT 135 (1.7 MILES)

719.491.3192

MTRServiceDept@gmail.com

<http://www.MobileTransportRepair.com>



FLEET MAINTENANCE • ANNUAL INSPECTIONS • TRACTOR/TRAILER REPAIR • WELDING & FABRICATION • A/C SERVICE
• LIFT GATES • FLEET MAINTENANCE • ANNUAL INSPECTIONS • PM MAINTENANCE • TRACTOR/TRAILER REPAIR • WELDING & FABRICATION
• A/C SERVICE • LIFT GATES • FLEET MAINTENANCE • ANNUAL INSPECTIONS • PM MAINTENANCE • TRACTOR/TRAILER REPAIR • WELDING &
FABRICATION • A/C SERVICE • LIFT GATES • FLEET MAINTENANCE • ANNUAL INSPECTIONS • PM MAINTENANCE • TRACTOR/TRAILER REPAIR
• WELDING & FABRICATION • A/C SERVICE • LIFT GATES • FLEET MAINTENANCE • ANNUAL INSPECTIONS • PM MAINTENANCE • TRACTOR/
TRAILER REPAIR • WELDING & FABRICATION • A/C SERVICE • LIFT GATES • FLEET MAINTENANCE • ANNUAL INSPECTIONS • PM MAINTENANCE

MTR *Vision Statement*

“AT MTR IT IS OUR GOAL TO RISE ABOVE;
TO BE THE BEST AT WHAT WE DO.
THROUGH COMMUNICATION AND FRIENDLY HONEST WORK
WE STRIVE TO DELIVER.

THERE IS NOTHING GREATER FOR US, AT MTR,
THAN A COMPLETELY SATISFIED AND HAPPY CUSTOMER.
WE ARE FAMILY, AND YOU HAVE FOUND A HOME.

THROUGH GROWTH WE CREATE STABILITY
AND WITH STABILITY MTR WILL ENABLE ALL OF US,
OUR EMPLOYEES AND CUSTOMERS ALIKE, TO SUCCEED IN ABUNDANCE
AND TO HAVE A HAPPY FULFILLING LIFE.”

MTR Mobile Transport Repair has been a model fleet maintenance business for over 29 years, serving the Colorado Springs area with truck & trailer repair. Family owned since 1996 MTR has since expanded its scope of service and operations to include our 9,000-sq.-ft. repair facility. Our highly skilled team of management personnel and ASE certified technicians aim to exceed customer expectations with the kind of personalized service that is rarely offered in today's truck repair climate.

Have all your fleet data in one place. One huge benefit that MTR would bring to you is our customer portal. You would have 24/7 access to your fleet maintenance records and history. We can set your oil service intervals to notify reminders of services due. You can also track the progress of repairs being made from your portal which saves you time in phone calls.

MTR works on all facets of the fleet transportation industry. From refrigeration, fuel tanker, construction fleets, cargo, food, beverage, Class 8 down to medium duty fleets. No matter your fleet type, we can help. With proper maintenance management, we greatly improve your fleets reliance. As your premier Colorado Springs truck and trailer repair shop, MTR has well over 100 years of combined experience in the transportation and maintenance industry. Our goal is to provide your business with the highest quality service that will in turn save you in long term repair costs. We will work closely with your company to deliver a proactive maintenance process in conjunction with a fleet management system that best meets your needs.

We look forward to implementing a refined and proactive maintenance program-- together we will meet your business transportation maintenance needs. We enjoy the work we do, and our customers know that. With our fast quality turn around we will be there for you where and when you need us.

Sincerely,

Eddie & Holly Lawrence



HAVE ALL YOUR FLEET RECORDS

ALL IN ONE PLACE 24/7 ACCESS!

MTR

IS NOW ACCEPTING NEW FLEET MAINTENANCE ACCOUNTS



One huge benefit that MTR would bring to you is our **Customer Portal**. You would have **24/7 access** to your fleet maintenance records and **history**. We can set your oil service intervals to notify reminders of services due. You can also track the progress of repairs being made from your portal which saves you time in phone calls.

YOUR CUSTOMER PORTAL

WHAT WE STAND FOR

Fullbay's core values are all about creating a rewarding environment for our employees and customers. We lead by example, striving to build the best tools possible while maintaining a healthy work-life balance.



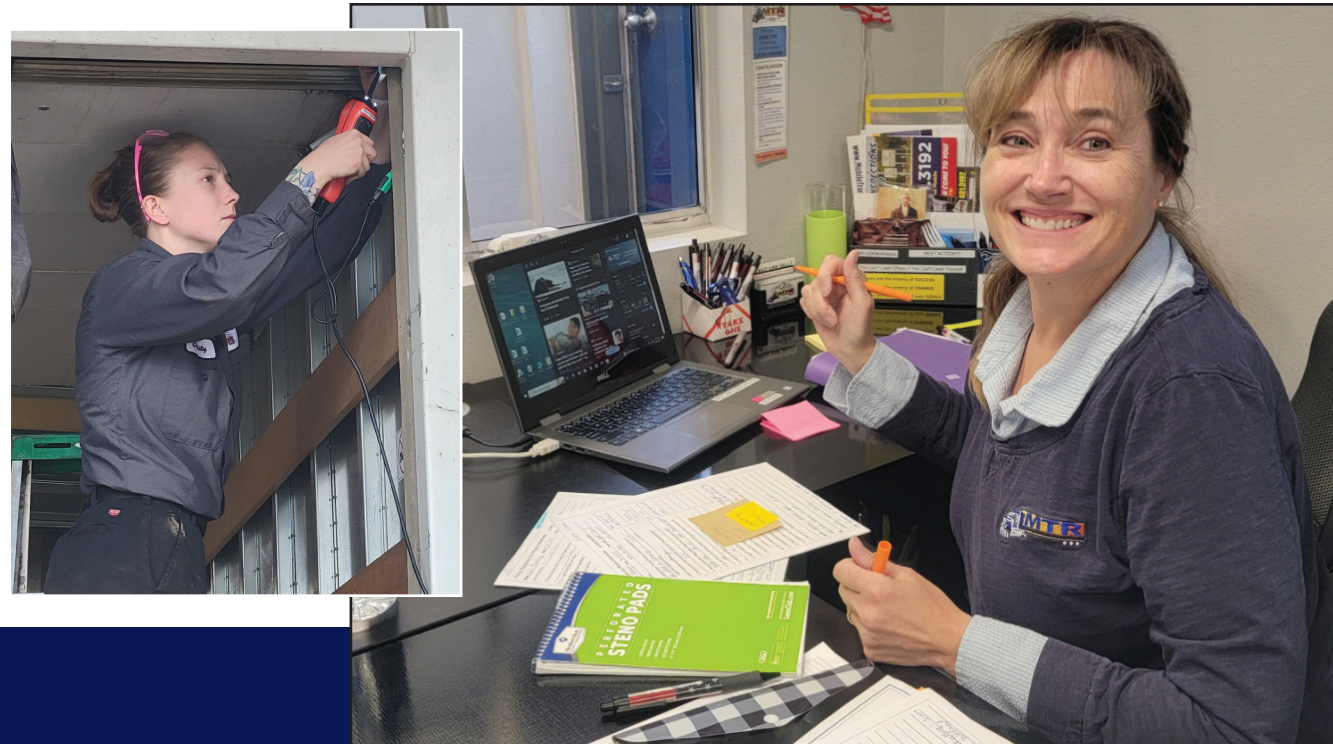
With dedicated ASE Certified technicians assigned to your fleet, you will have the quality friendly personalized service that MTR is known for. Your concerns are our concerns, let us know what you need for your fleet maintenance service and we will tailor a service plan to meet your needs.



<http://www.MobileTransportRepair.com>

MTR LADIES

WOMEN IN THE TRUCKING INDUSTRY!



LIFTGATES DO YOU NEED
YOUR LIFTGATE SERVICED OR REPLACED ?



OVERHEAD DOORS

DID YOU KNOW MTR SERVICES & REPAIRS DOORS?



DID YOU KNOW

MTR SERVICES REFRIGERATION TRUCKS & TRAILERS!

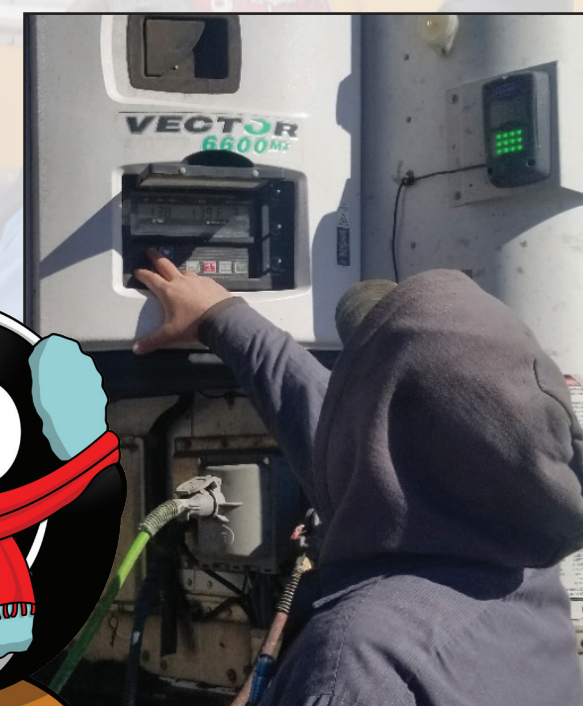
www.MobileTransportRepair.com

**MTR Now Services & Repairs
Refrigeration Trailers!**

**We work hard
to get your trailer back to you,
so you don't lose productivity!**

With over 100 years of combined experience, we offer quality pre-maintenance and repair programs to suit your fleet maintenance needs. We provide an honest, high quality fleet repair service guaranteed!

Call MTR Today! 719.491.3192



<http://www.MobileTransportRepair.com>



MTR IS A NAPA TRUCK CARE CENTER WHICH ENSURES THAT WE FOLLOW HIGH INDUSTRY STANDARDS AND A STRICT CODE OF ETHICS, GIVING OUR CUSTOMERS THE PEACE OF MIND THAT YOU ARE GETTING THE HIGHEST QUALITY REPAIRS AND SERVICE.

MERITOR SERVICE POINT

MTR is your MERITOR Service Point Facility in Colorado Springs!



What is our Engine Service?

Lube Oil & Filter
with a complimentary 85 point inspection!!!



MTR offers the Convenience
of having your fleet serviced On-Site

Reduced Down Time = Reduced Cost!



"Serving the Colorado Springs area since 1996!"

Call MTR Today! 719.491.3192

www.MobileTransportRepair.com



**Complimentary
85 pt
Inspection!**



MTR SERVICE DEPARTMENT

We will set up reoccurring service intervals and keep a complete history report on all repairs and services. You have access to your customer portal 24/7! We can track and schedule your fleet's preventative maintenance and repairs and email a report for the scheduled equipment for service.

Pick up and drop off can also be arranged!



**We Know how Important a Quick Turn Around is...
MTR is the "Pit Crew" of Fleet Repair!**



**The Best Quality along with
being FAST is our
#1 Priority!**

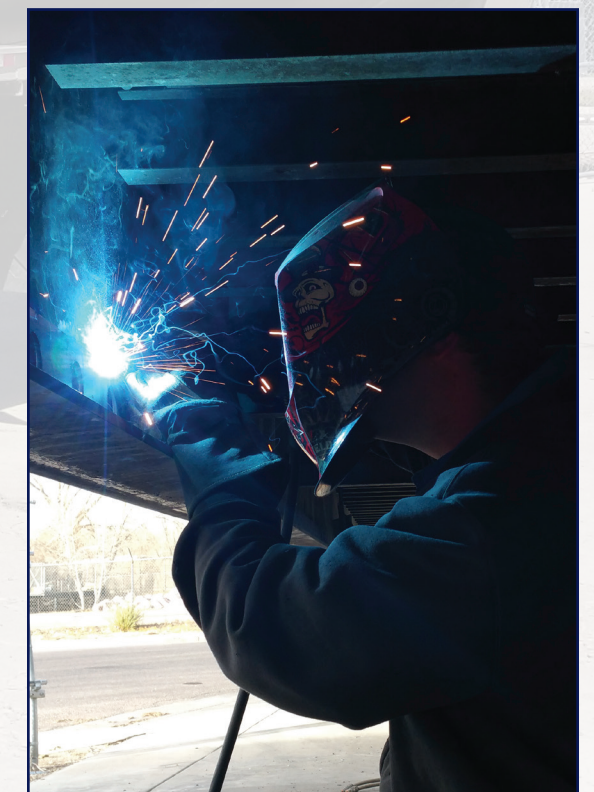
**We work hard to get your truck back to you,
so you won't lose productivity!**

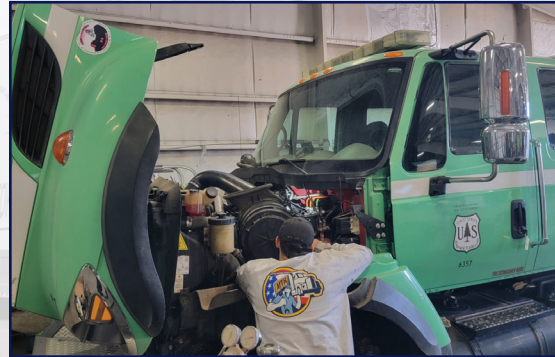
With over 100 years of combined experience, we offer quality pre-maintenance and repair programs to suit your fleet maintenance needs. We provide an honest, high quality fleet repair service guaranteed!

www.mobiletransportrepair.com

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**A QUICK TURN AROUND AND QUALITY, FRIENDLY, PERSONALIZED
SERVICE THAT MTR IS KNOWN FOR!**





DID YOU KNOW MTR OFFERS MOBILE ONSITE OIL SERVICES?

DID YOU KNOW MTR WORKS ON ALL TRUCK TYPES, FROM LIGHT DUTY, TO MEDUIM DUTY TO HEAVY DUTY?



Meet Our ASE Certified Technicians



MTR

CUSTOMER REVIEWS, STORIES AND AWARDS

HONEST

DEPENDABLE

DETAILED

FRIENDLY


TECHNICAL

PUNCTUALITY

FLEXIBLE


QUALITY

PROFESSIONAL

 **Paul Durlin**
2 reviews · 0 photos


★★★★★ 19 hours ago **NEW**

It's often obvious when somebody enjoys what they're doing and it's not just about a paycheck. When you can tell somebody actually takes pride and what they do strives to be the best at it I had that experience today as I was broke down and blocking traffic my tractor and trailer went at were at an angle across an intersection, and I could not move with a broken airline. Help was on the way from Penske, but we had no idea how long it was going to be like I said I was blocking traffic. It's kind of a stressful situation. Until Ramon Trimble just happened to drive-by and saw that I needed some help. He selflessly made a U-turn new right away what was wrong and began fixing the problem so that I could not only get my tractor moving and get on with my deliveries, but I would no longer be blocking traffic as well, he was a great service to me and the community in the best interest of safety. He had no other reason or obligation to help me other than just to be a good guy and be of service to people. Not only helpful but very skilled at his job Guy knows what he was doing. He literally had the line replaced within five minutes and I was on my way. If this guy is any indication of the quality of people that work at MTR there's no question in my mind. They are the best in the business and their hearts in the right place if I ever need help again those are the guys I'll be calling

 **Dwan Dowdell**
3 reviews


★★★★★ 4 months ago

Good work very friendly and do good work and fast and affordable. I'd refer anyone to them

 **Craig Patke**
2 reviews

★★★★★ a month ago

Top notch work. Very helpful staff. A+ service shop! The company I drive for regularly uses MTR for service calls in Colorado Springs, and I'm glad they do. From regular maintenance to serious issues, MTR handles it all extremely well. Special shout out to Ramon for the work he does. Solid work. Super knowledgeable. Much appreciated for all the MTR staff does to keep me rolling!

 **Mena Nage**
Local Guide · 31 reviews · 4 photos

★★★★★ 10 months ago

Honest , professional, final cost lower than initial estimate took care of my coolant leak without appointment just to help me get on the road



"Honest Quality Work with Quick Turnaround"


Specialized in fleet maintenance semi-truck and trailer repair



 **Fred Ricks**
17 reviews


★★★★★ a year ago

Their are no words that can express how impressed I was with the professionalism of Ramon the technician that was dispatched to repair a brake problem that I had on a trailer. It was a miserable day cold snowing and of course the wind just howling, Ramon spent I'm guessing 3 hours trying to figure out why my brakes would apply but would take up to 5 minutes to release, I had already ran Air line antifreeze through the system but that didn't really fix the problem, Instead of just starting to replace valves and air lines Ramon tried everything he could think of to solve the problem because he and I both had never seen a problem quite like this one. Ramon had one last idea of removing the air lines from the brake canisters and running as much air line antifreeze as he could get in his air line and using his air supply off of his compressor because he had 200psi and I of course only has the everyday 120psi off my tractor. And that is exactly what needed to be done! I have never seen that much ice and dirt and oil come out of air lines in my nearly 38 years of driving! The communication from the dispatcher at MTR and Ramon himself was fantastic they kept me up to date on when they could get to me. This is one of those rare places that just doesn't start changing parts they actually take the time to do it RIGHT!! And they take pride in their work and Customer Service!! I can't thank them enough!!

 **Edin Hodzic**
Local Guide · 30 reviews · 3 photos

★★★★★ a year ago

Good honest guys that know what they're doing. Excellent communication, keep you informed with what they're doing, providing prompt estimates, and completing work the right way the first time. Not many shops out there like this. 5/5 for Joel and all the guys there.

 **Norman Whisman**
Local Guide · 15 reviews

★★★★★ 11 months ago

We take our work trucks to them. I appreciate the turnaround and patience this team shows.



COME BY AND SEE THE SHOP AND MEET OUR STAFF

December 15, 2015

Good Morning MTR,

There were days like today, with the wind/snow/ice leaving us with a tractor or two that simply would not start – it was just to be expected. I had no trouble at 04:30 this morning starting a single unit LARGELY IN PART BY THE SERVICE WE GET FROM YOU! Additionally, your standard of maintenance has our drivers taking better care of their units and has had a significant and positive impact in our service to customers.

Please do not think for minute you will ever be underappreciated here!

Respectfully,

John K. Hancock

Operations Supervisor - COS



Drive is the top automotive, collision, and truck repair consulting and training group.



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FROM I-25, TAKE THE SOUTH ACADEMY EXIT 135 (1.7 MILES)

September 2017

The truck went in for an ac issue which they fixed in a few hours. They were very thorough and fixed or air filter which at least 3 shops had previously overlooked. The entire staff was considerate and went out of their way to help with my rental car's flat tire, and professional. This was the first shop I had been to where the staff seemed happy to help. They even left a care package in the truck!

Lizzy Castillo

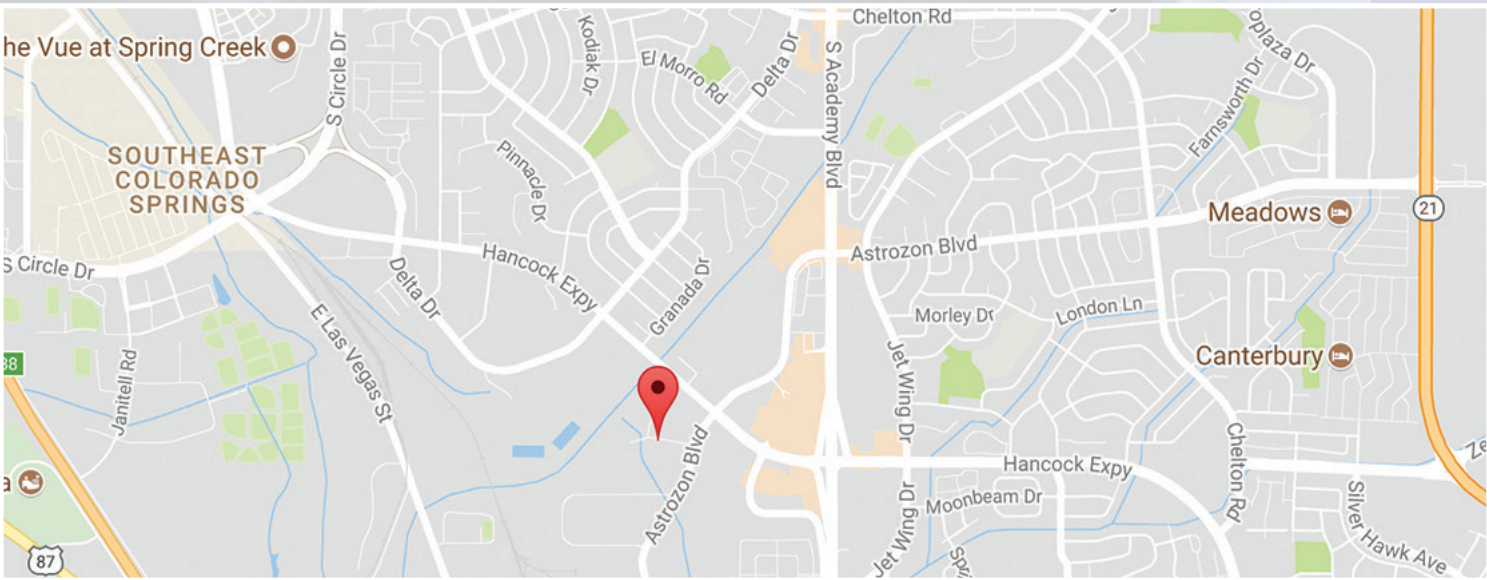


Jeff Meadows

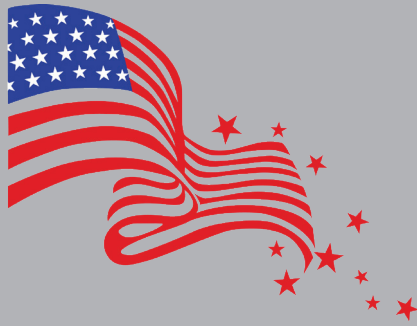
2 reviews

★★★★★ 4 months ago

I can't say enough about MTR. Overall this Company has gone above and beyond to ensure the tractors and trailers in my care are roadworthy daily. In my opinion their biggest asset is their mobile mechanic Ramon. This man always goes the extra mile for us, extremely knowledgeable in his craft, provides quality work, and can be fully trusted to get you up and running and keep you that way. We've tried other mobile mechanics and none have come close to providing the service we get out of MTR.



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**SERVING
THE COLORADO SPRINGS AREA
SINCE 1996**

<http://www.MobileTransportRepair.com>